



Heber Springs Water and Wastewater Utility  
1108 W. Front St.  
Heber Springs, AR 72543  
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[hswd@heberspringswater.com](mailto:hswd@heberspringswater.com)

9/7/2020

## 5 Day Report

Re: Permit # AR0022381

To Whom It May Concern,

This is the 5 day follow up report concerning an SSO at the "Old Phone Office" Lift Station located at the intersection of Tulaka and Hwy. 25B North (Lat./Lon.: 35.305914, -92.012871) in Heber Springs reported on September 2, 2020.

An electrical issue with fuses caused the pumps to fail to operate, thus causing an outage of approximately 2,000 gallons from 8AM-10AM. The electrical issues were resolved by 10 AM on the same day. The discharge went into a nearby ditch. On September 3, 2020, Joey Massey, the Wastewater Treatment Plant Manager applied lime to the affected area. See attached photos.

Please contact me via the information below if you have any questions or comments.

Sincerely,

Paul Graham  
General Manager  
Heber Springs Water and Wastewater Utility  
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